

West Whitlawburn Housing Co-operative Summer Newsletter 2020



Muriel Alcorn & Louise Wilson

WWHC has been deeply saddened by the passing of Muriel Alcorn, peacefully at her home in West Whitlawburn on 2nd June 2020 at the age of 88.

Muriel, an original founder member of WWHC back in 1989, has been a stalwart and a cornerstone of WWHC for over 3 decades, serving as treasurer for much of that time.

Muriel will be badly missed. Muriel was also well known for her work with Employers in Voluntary Housing and with other voluntary groups in the Cambuslang area, and won a number of awards for her voluntary work.

Anne Anderson, Chair of WWHC said *“Muriel’s voluntary contribution to WWHC and the wider voluntary housing movement is second to none. In over 30 years Muriel hardly missed a meeting, showing quite incredible commitment in being a significant part of a transformational movement. Muriel was also heavily involved in many other local community groups over the years, and showed amazing drive and passion to improve the local community. WWHC will not be the same without Muriel.”*



We have also been deeply shocked at the loss of Committee member Louise Wilson, who passed away on Friday 19th June 2020.

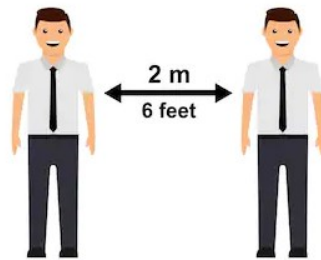
Louise had been a member of WWHC since 2010 and was a well known and well respected member of the community. Louise was also a Committee member of Whitcomm Communications Co-operative.

Paul Farrell, Director of WWHC said, *“Louise was a warm, kind, compassionate person, who was very popular with our Committee and staff. Louise contributed an enormous amount to WWHC over the years. Always thoughtful and considerate with a bright, friendly personality, Louise will be badly missed. We are all stunned by Louise’s passing. Our thoughts and prayers are with Louise’s family at this very sad time.”*

Please remember the following guidance which is still in place:

Social distancing

Please respect the current guidance in place in regards to social distancing. It states that you should be at least 2 metres from any other person apart from those in your household.

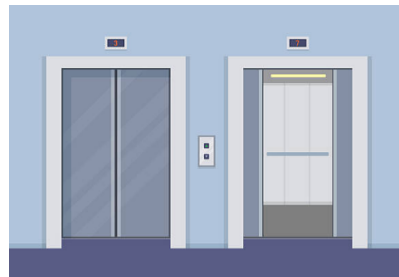


Laundries

We have recommended that only 2 people can be in the laundry at any one time.

Lifts

Please keep the lifts to one person at a time, unless you are with those in your household.



Wash your hands

It's as simple as that, wash your hands with soap more regularly and for at least 20 seconds. Hum the "happy birthday" song twice from start to finish.



WWHC services and future planning

As you will know since lockdown was announced in late March 2020 WWHC has been endeavouring to continue to provide essential and emergency/urgent services to you, our tenant members in very difficult circumstances.

- We have delivered literally thousands of food parcels and hot meals to our vulnerable and needy tenant/members
- We have maintained a 24x7x365 Concierge Service
- We have dealt with every emergency/urgent repair notified to us
- We have ensured common areas are regularly cleaned and checked
- We have almost completed all Gas Safety service checks to our new build properties
- We have accessed almost £100,000 worth of grants and vouchers to help our tenant/members through these difficult times
- We have regularly contacted our vulnerable and housing alarm tenants to see if there was any other help/support we could provide

Thank you for the vouchers through door, much appreciated

Thank you for checking up on her and having a wee chat

thanks to everyone for all the work they are doing just now in this situation. It's very much appreciated.

Thank you to all staff for their hard work during this time

Thank you to all the staff and thanks for all the support that's been given it's really appreciated.

You are doing a grand job so thank you.

Our staff deserve enormous credit for delivering these services to you in these very stressful times.

We will continue to deliver these services while simultaneously planning to return to more normal times.

That planning is now well underway and consists of rigorous risk assessments to look to fully returning to normal operations as soon as possible.

The imperative is to continue to keep our tenants/members and staff as safe and healthy as possible.

We must also pay tribute to the magnificent way in which our tenant/members have behaved during this very stressful lockdown.

Government guidelines suggest that we may be able to move towards normalising our services in Phase 3 of the Governments route map out of the pandemic.

In the meantime we will continue to do everything and anything possible to help support you and your families at this very stressful time.

Take care

everyone.



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