



West Whitlawburn
Housing Co-operative

Newsletter

Summer 2024 edition

WHAT'S INSIDE...

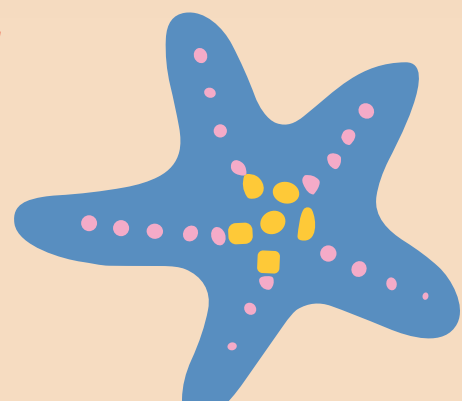
- Staff changes
- New Repairs and Maintenance Framework
- AGM September 2024
- Committee Spotlight
- ...and much more!

Upcoming **Public Holiday** Office Closures

The WWHC Office will close on the following dates:

- Friday 12th July 2024
- Monday 15th July 2024
- Friday 27th September 2024
- Monday 30th September 2024

If you have an emergency repair please contact Concierge using your handset or by calling **0141 646 1924**.



Staff Changes at WWHC

Director

As reported in our spring newsletter, our Director Stephanie Marshall, has decided to leave the Co-operative after almost 35 years of service.

Following successful recruitment, we are delighted to announce Grant Clayton as Director.

Grant joined the Co-operative in 2015 as Assistant Director (Property Services). More recently, Grant worked as our Deputy Director and has gained a wealth of management

and leadership skills, amongst other valuable experience, during this time.

We are sure that Grant will be successful in his new role and look forward to the future for what lies ahead.

Stephanie will leave the Co-operative following a handover period. We wish Stephanie the best for the future and thank her, for her continuous hard work and dedication to the Co-operative and its tenants and members.



Grant Clayton - Director

Property Services

Jeanette McGrory, Property Manager, retired at the end of May 2024 after 34 years working at the Co-operative. Jeanette was involved in various projects throughout her career including refurbishment of the full estate, a new build development in

2009, the construction of the Community Biomass Energy System in 2014 and more recently, the East Whitlawburn new build development during 2022 and 2023.

We wish Jeanette well in her retirement.

Corporate Services

Our Modern Apprentice, Shannon Desmond, is also leaving the Co-operative after achieving her Chartered Institute of Housing (CIH) Level 5 Certificate in Housing and SVQ Level 6 in Housing and Core Skills Scottish Credit Qualification Framework (SCQF) Level 4.

Over the past 2 years, Shannon has worked hard to learn and develop in all aspects of the housing sector and has embraced all of work involved in the Co-operative.

We wish Shannon all the very best in her future career.

Housing Services


Roz Haughey also left the Co-operative in June 2024 following a period of support work as we implemented our new housing and finance IT system.

Roz previously worked as Assistant Director (Tenancy Services) and made the decision to wind-down in October 2023.

Roz has worked at the Co-operative for 30 years in various posts including Senior Housing Officer.

We wish to thank Roz for her unwavering dedication over the years and wish her all the very best in the future.

Keeping Your Information Up to Date



Since the launch of our new software “HomeMaster” we ask all tenants to ensure that their contact information is up to date. By having your correct contact information we can keep you updated with what the organisation is doing, provide you with information about repairs, keep you up to date with your housing application and contact you about all matters of your tenancy.

We are now also able to send you letters and other documents using text and email. We may send you surveys using the new system and use your feedback to improve our services. It would also be useful for us to hold an emergency contact number for your tenancy.

Changes to your household

As well as keeping your contact information up-to-date, you must also tell us who is living with you. If you have not told us who is living with you we would consider this to be a breach of your tenancy agreement.

It is also important to ensure your household is fully declared if you wish to pass your tenancy on to a member of your household (Assignment) as they must be declared as living with you for a specific amount of time.

This could also affect you if you receive benefits or any other welfare support. We have one Housing Officer dedicated to welfare benefits who can give you advice or assistance if these changes affect any benefit entitlement that you have. We can also assist with applications for Discretionary Housing Payment (DHP) if this means you now have a spare bedroom.



Funding and other support

We often partner with or receive funding from other organisations to help us to support tenants further. By having a record of your contact information we may reach out to you to offer this additional support.

We are happy to provide information in different formats. This includes, letters in different languages and font sizes, providing braille or audio described recordings, and other interpretation services – please contact us to let us know about your requirements.

NEW REPAIRS AND MAINTENANCE FRAMEWORK

We are pleased to announce the launch of our new day-to-day repairs framework following a successful tender exercise working in partnership with two other local housing providers, East Kilbride Housing Association and Rutherglen & Cambuslang Housing Association. This partnership approach to the tender process ensures that we can maximise value for money and make use of local contractors.

The new maintenance framework includes community benefit clauses which will see money being reinvested into Whitlawburn on projects to be agreed with

the community, including the work we do with the Whitlawburn Community Resource Centre.

The framework gives us flexibility to use a number of contractors across all of the trades and we will use one single contractor to deal with out of hours emergencies. All of the contracts will commence from June 2024 and tenants can expect to see new contractors working around the estate.

Our tenants and members should continue to report repairs to the office during normal working hours and through our Concierge team for any out of hour's emergencies.

WWHC's Director, Grant Clayton said *"following recent feedback from our tenants and members, it is clear that the repairs we provide is very important. We want to get repairs carried out quickly and effectively and return our empty properties for re-letting as quickly as possible. By splitting our contracts into several manageable areas, we can expect to see efficiencies and improvements in quality as well as increased customer satisfaction. This partnership approach with the two other Housing Associations, will bring improved services to our tenants and members and helps to support local jobs"*.

Engagement Plan 2024/25

West Whitlawburn Housing Co-operative is a Registered Social Landlord (RSL) and regulated by the Scottish Housing Regulator (SHR). Each year, the SHR publish an Engagement Plan for every social housing landlord in Scotland. This document sets out the information that we are required to submit, what we need to do to comply with regulations and how and why the SHR will engage with us to improve our services, if necessary.

We are pleased to report that we have achieved full compliance with the regulatory requirements, including the Standards of Governance and Financial Management.

You can also view our Engagement Plan on our website: <https://www.wwhc.org.uk/engagement-plan-2024-25/>

Engagement plan



West Whitlawburn Housing Co-operative Ltd

Regulatory Status Compliant

The RSL meets regulatory requirements, including the Standards of Governance and Financial Management.

We don't currently require any further assurance from West Whitlawburn Housing Co-operative Ltd (West Whitlawburn) other than the annual regulatory returns required from all RSLs.

Regulatory returns

West Whitlawburn must provide us with the following annual regulatory returns and alert us to notifiable events as appropriate:

- Annual Assurance Statement;
- audited financial statements and external auditor's management letter;
- loan portfolio return;
- five year financial projections; and
- Annual Return on the Charter.

It should also notify us of any material changes to its Annual Assurance Statement, and any tenant and resident safety matter which has been reported to or is being investigated by the Health and Safety Executive or reports from regulatory or statutory authorities or insurance providers, relating to safety concerns.

Our lead officer for West Whitlawburn Housing Co-operative Ltd is:

Name: **Kelda McMichael**, Regulation Manager
Telephone: 0141 242 5575
Email: kelda.mcmichael@shr.gov.scot

A Date for Your Diary

AGM September 2024



This year's AGM will be held on **Saturday 7th September 2024 at 10am** (reconvened to 14th September 2024 if a quorum is not achieved) in Whitlawburn Community Resource Centre. As a fully mutual Co-op all of our tenants, or prospective tenants, are members and to comply with our rules, your invitation and nomination forms will be delivered to your home before **Saturday 24th August 2024**.

As a member you can:

- ✓ vote in the Management Committee elections
- ✓ nominate or be nominated to the Management Committee

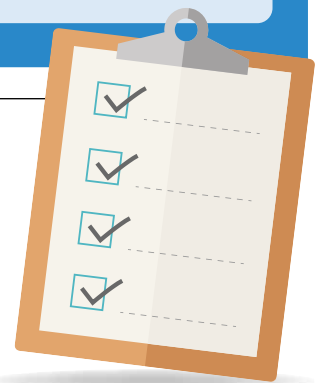
The main purpose of the AGM is to

- Present the Chairperson's report on the activities in the previous year
- Present the Co-operative's year-end accounts
- Elect Committee Members
- Appoint the auditor for the following year
- Consider any other general business

Our auditor will also be present to report on our performance during the previous year and we intend to invite the local councillor's.

WE HOPE THAT YOU WILL BE ABLE TO ATTEND THE AGM!

Policy Updates and Review Cycle



Our Management Committee regularly review updates to our policies as part of our ongoing Policy Review Schedule. Our policy review schedule covers all areas of the organisation and lists all the approved policies that confirm what the Co-operative's stance is on different topics (e.g. Governance & Compliance, Landlord Health & Safety, Tenancy & Estate Management, Finance & IT and Staff & Recruitment) to ensure that everyone receives a fair and equal service from us and that we are a responsible employer.

This schedule helps us to ensure that our policies are up-to-date with legislation and that they follow best practice and guidance. All of our tenants, members, committee, staff and contractors benefit from these policies in different ways.

The following policies have been updated between March and June 2024:

- Complaints Handling Procedure
- Unacceptable Actions Policy
- Financial Regulations Policy
- Flexible Working Policy
- Notifiable Events Policy
- Information Security Management System
- Assurance Review

Most of our Policies can be found on our website, under 'Downloads'. If you would like a copy of a policy that is not published on our website, or in a different format, please contact us.

Our Performance

January
to March
2024



Complaints

Complaints

As part of the Complaint Handling Procedure (CHP), we are required to share information about the complaints that we receive and what we have learned from them.

During the period we received:

- **6** Stage 1 complaints
- **0** Stage 2 complaints

Complaints received by us were varied, and related to topics like staff decision making, organising repairs, timescales for repairs and other tenancy-related matters.

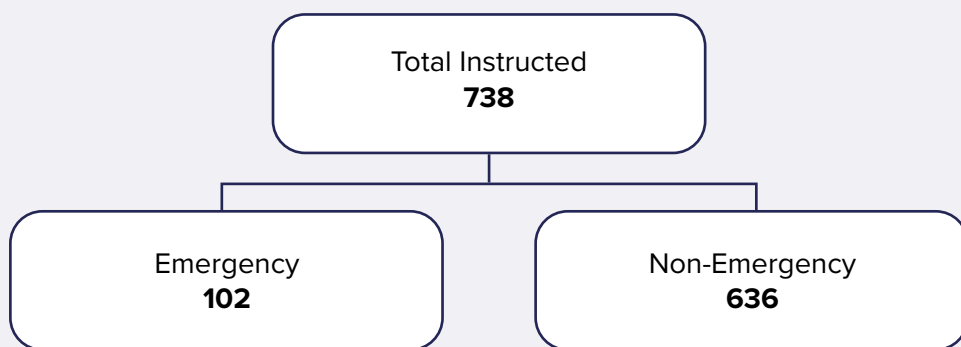
All (100%) complaints received during the period were upheld which highlight the importance of:

- good communication internally and externally
- following procedures
- staff training

During 2023-24, we received **49** complaints; **24** of these were upheld in whole or part. When responding to complaints, **96%** of these complaints were responded to within the timescales agreed.

Property Services

Reactive Repairs



The average time taken to complete emergency repairs was **2.2 hours** (Scottish Average: 4.2 hours)

The average number of working days to complete non-emergency repairs was **3.44 days** (Scottish Average: 8.7 days).

Housing Services

Turnover and Allocations

| | Housing List | Transfer List |
|----------------------|--------------|---------------|
| Number of applicants | 386 | 189 |

During this period we let 12 properties and at the year-end our lets by source were:

- **36.6%** to direct applicants
- **20.7%** to transfers
- **42.7%** to South Lanarkshire Council referrals
- **0%** to others

The average re-let time was **31.1** days which is above our target time of 21 days (Scottish Average: 55.6 days). We aim to reduce our void property turn around times during 2024/25 with our new reactive maintenance framework that launched in June 2024. See page 4 for more information.

Rent Collection and Arrears

- Current and former tenant arrears were sitting at **4.71%**.
- **For 2023/24, 99.7%** of rent has been collected. This is higher than the Scottish average rate of 99%.

Estate Management

| | Anti-Social Behaviour | Abandoned Tenancies |
|-----------------|-----------------------|---------------------|
| Number of cases | 5 | 4 |

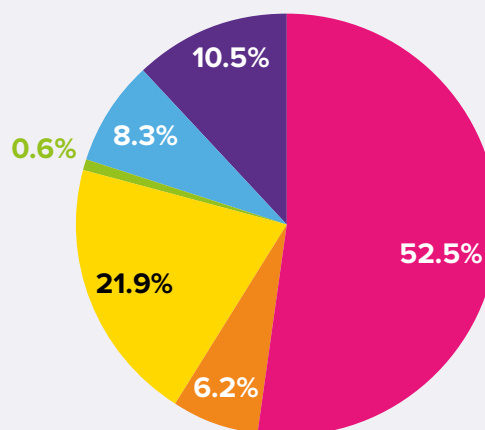
Concierge staff also manage the housing alarm service and they responded to 4 emergency calls during this time.

Finance

(April 2023 to March 2024)

| Revenue Income | £ | % |
|-----------------------------|-------------------|---------------|
| Net Rents Charged | £3,772,332 | 68.5% |
| Grants Released | £1,076,419 | 19.5% |
| Grants Received | £98,745 | 1.8% |
| Energy Centre Income | £394,303 | 7.2% |
| Other Income | £94,577 | 1.7% |
| Bank Interest | £71,740 | 1.3% |
| Total Revenue Income | £5,508,116 | 100.0% |

How was Total Rental Income Spent?



- Management Costs & Maintenance Overheads
- Planned Maintenance - Direct Costs
- Reactive Repairs/Voids - Direct Costs
- Bad Debt Written Off
- Private Loan Finance Interest Payments
- Contribution to Other Costs

Committee Spotlight



Muriel Alcorn
Committee Member

Q: How long have you been a tenant at WWHC?

A: *My mother and I moved into Whitlawburn in 1979. Due to work I was only here for holidays and days off. However, I have been a full tenant since 2004.*

Q: What do you do in your spare time?

A: *I enjoy reading and watching wildlife programmes on television.*

Q: Tell us 3 facts about yourself

- A:**
- 1. My mother Muriel Alcorn, was one of the Co-Operatives founding committee members, and encouraged me to join the Management Committee.*
 - 2. My favourite holiday is a cruise to either Norway or the Baltic Sea.*
 - 3. In July 2024, I will complete 44 years of service with my employer.*

Q: Are you a member of any other board or voluntary organisation?

A: *I am the WWHC representative with Employers in Voluntary Housing (EVH).*

Q: What has been the most enjoyable part of being on the committee?

A: *I like being able to contribute to the management of the estate and working with other tenants to benefit the local community.*

Q: What piece of advice would you give to future committee members?

A: *It seems daunting but being a committee member is very rewarding. You contribute to decisions that make Whitlawburn a better place to live. I would encourage people from all different backgrounds to get involved, you only need to give up a few hours of your time each month!*

Water Hygiene – How to Prevent

LEGIONNAIRES' DISEASE

Legionnaires' disease is a form of pneumonia, caused by Legionella bacteria. Legionnaires' disease comes from breathing in bacteria contained in small droplets of water, like spray from a shower or taps.

WWHC has a robust management system for maintaining and monitoring our water systems. Our multi-storey properties are served by cold water storage tanks and we have a specialist water hygiene contractor who inspects and tests the water in these tanks regularly. We also carry out additional follow up works and regular tank cleaning based on our contractor's recommendations as and when required.

Please be aware that Legionnaires' disease is very rare and you cannot contract it from another person nor by drinking tap water.

The bacteria cannot multiply in temperatures below 20°C or survive above 60°C. Stagnant water stored between 20°C and 45°C provides the best conditions for the bacteria to grow and multiply.

Legionella bacteria can be found in most water systems and most people will not experience any health problems.

You can keep the number of bacteria low and prevent disease in your home by following these simple steps:

- To prevent the build-up of bacteria, you should flush out taps and outlets that you do not use often, at least once a week. Run the water through these outlets for around 5 minutes.
- To prevent the bacteria being released into the air, you should descale your taps and shower head at least every three months using a household disinfectant cleaning product.
- External hose pipes should be flushed through for several minutes each time they are used, without creating a spray – this is most important during the warmer seasons.
- Water from hot taps should be at a minimum temperature of 50°C – be careful of scalding and remember to supervise children at all times.
- Immediately report any concerns about low hot water temperatures, poor water flow, defective taps, boiler issues or any else unusual from your taps.

Our full Legionella Management Policy can be found on our website (<https://www.wwhc.org.uk/minutes/legionella-policy/>). If you have any concerns about the water systems in your home, please contact the Property Services team at the office.

Gas Boiler Servicing – Appointments and Reminder Schedule



As a social landlord, we are required by law to arrange a check of your Gas Central Heating System every 12 months.

Your safety is our top priority and our contractor, City Technical Services, is in place to ensure that gas appliances in your home are maintained to a safe standard.



City Technical Services have rolled out a new appointment reminder system to carry out this essential maintenance and notifications will be sent from 10 months after the date of your last service.

City Technical Services will:

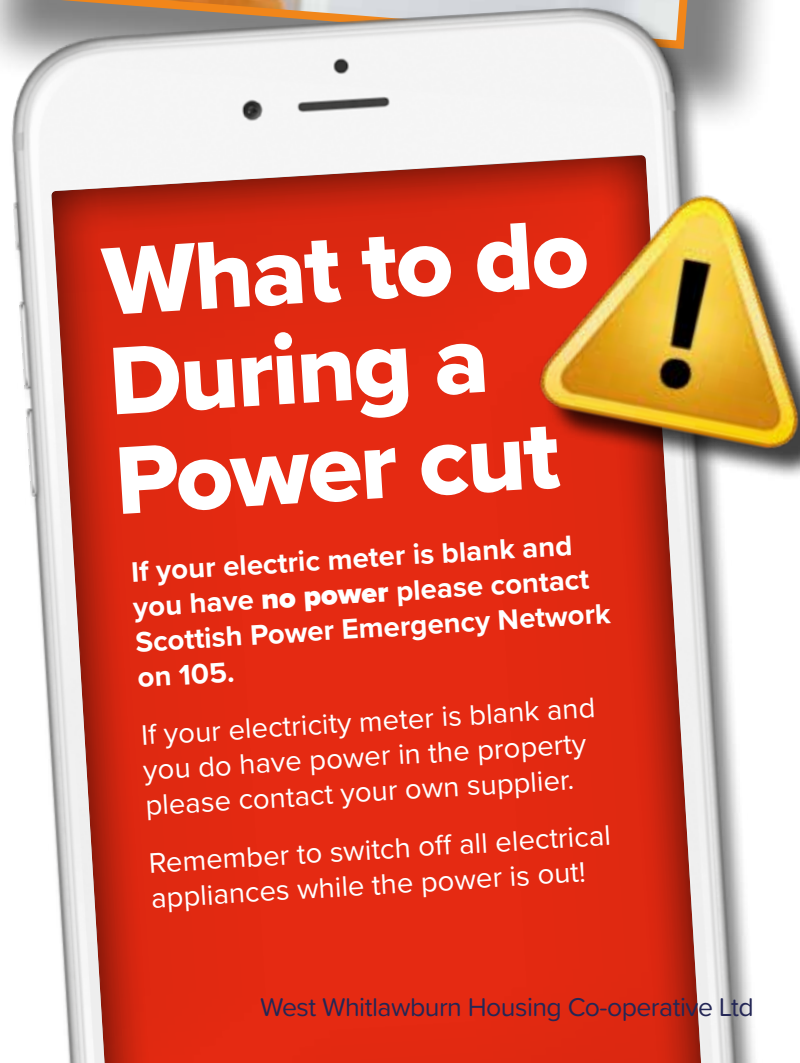
- Post a letter 14 days before your 1st appointment
- Send a text message 7 days before your 1st appointment
- Send a text message 48 hours before your first appointment

Our contractor can also send reminders and appointment information by email. If this is your preferred method of contact, please let us know.

If your allocated appointment date and time is unsuitable, please contact the office and we will reschedule this on your behalf.

If the contractor does not gain access to carry out these mandatory checks, we may enforce our No Access and Gas Safety Policies, which could result in forced entry to your home, which you may be re-charged for.

Thank you in advance for your understanding during these essentials works and for helping us to ensure that all gas safety checks are carried out on time.



Dog Fouling

We are disappointed to see an increase of dog fouling across the estate and would like to remind tenants to clean up their dog's mess.

Failing to pick up after your dog is an offence under the Dog Fouling (Scotland) Act 2003 as well as a breach of your tenancy agreement.

Please respect your neighbours and the health and safety issue this causes if not removed. High levels of dog fouling create hazardous working environments

for our ground maintenance contractor who can refuse to cut grassed areas where dog mess is found.

If you witness another tenant failing to clean up after his or her dog, please report it to your Housing Officer who will take action against the tenant.

We also encourage you to report it to South Lanarkshire Council using their website: https://www.southlanarkshire.gov.uk/forms/form/156/en/dog_fouling

Dog poop bags are available from the office, Concierge Station and Whitlawburn Community Resource Centre. Please call in and collect.



Recycling Household Items

Since the introduction of South Lanarkshire Council's bulk uplift charges in April 2024, we have noticed an increasing number of tenants disposing of their household items in common areas of the estate.

Disposing of bulk waste in this manner creates a fire risk and affects other tenants and residents. It also increases costs for the Co-operative who must remove bulk waste for this reason. Money that is spent on uplifts could be spent in other areas of the organisation such as decorating common areas and replacing kitchens and bathrooms.

We understand that the cost of living crisis is affecting everyone and encourage tenants to make use of free furniture collection services where possible. We may recharge tenants where we have to arrange bulk disposal of items for them.

The British Heart Foundation offer a furniture collection service (including electrical items) and is available to households free of charge.

Items must be in a resalable condition. For more information or to schedule a collection please visit the British Heart Foundation's website or scan the QR code opposite.



Other charities who offer a similar service include:

- Emmaus Glasgow - <https://emmausglasgow.org.uk/donate-furniture-household-goods>
- Shelter Scotland - https://scotland.shelter.org.uk/shops/glasgow_stockwell_furniture_shop
- Cancer Research UK (Superstores only within 20 miles of your home) - <https://www.cancerresearchuk.org/get-involved/ways-to-shop/arrangeafurniturecollection>

Please contact your chosen charity to discuss your collection requirements.

Thank you in advance.



Discover the benefits Social Security

Did you know that Social Security Scotland deliver benefits for people with children under 16, disabled people, carers, young people entering the workplace, people who need help paying for a funeral and to help people heat their homes?

To find out more about these benefits, including eligibility and the application process, please visit <https://www.mygov.scot/> or call Social Security Scotland free on **0800 182 2222**.

We want to highlight a few of the Social Security Scotland Benefits that people may not be fully aware of; 5 family payments, Job Start Payment and Young Carer Grant.

5 family payments to help balance your budget



If you get Universal Credit, tax credits or other qualifying benefits you could be entitled to five family payments.



5 family payments

Social Security Scotland has 5 family payments to help balance family costs if you get Universal Credit, tax credits or other qualifying benefits.

Best Start Grant: three payments at key stages of your child's early years these are pregnancy/baby payment, early learning payment and School Age payment.

Best Start Foods: a pre-paid card, topped up with money to spend on healthy food while you are pregnant or have a young child.

Scottish Child Payment: £106.80 every four weeks until your child turns 16.

Changes to Best Start Foods

Changes to Best Start food payment from February 2024 means that thousands of people are now eligible for this payment. Income limits were removed from qualifying benefits and Working Tax Credit is now a qualifying benefit without the need to also receive Child Tax Credits.

If you previously applied with a qualifying benefit, but were declined because you had too much income, you could now be eligible and should re-apply. Other changes have made it simpler for young parents to apply for Best Start Foods. The payment is already designed with young mums and dads in mind. Parents and carers under the age of 18 are eligible during pregnancy, without qualifying benefits. Payments continue until their child turns one.

From February 2024, parents under 18 and parents who are 18 or 19 and whose parent or carer gets certain benefits for them, do not need a qualifying benefit. Payments will continue until their child turns one or their parent or carer stops getting benefits for them, whichever is later.

It is also simpler for people's partners to apply for the payment. If someone is pregnant, or the partner of someone who is pregnant and under the age of 18, they are eligible for Best Start Foods without a qualifying benefit, regardless of income. If someone is pregnant and aged 20 and their partner is 17, the younger partner will be able to get Best Start Foods without a qualifying benefit.

delivered by Scotland



Social Security
Scotland

Tèarainteachd Shòisealta Alba

Job Start Payment

Get more than £300 to turn into anything you need for your new job



Social
Security
Scotland



Job Start Payment

Social Security Scotland's Job Start Payment is £314.45 (or £503.10 if you are the parent or main carer of a child).

Job Start Payment helps with the costs of starting a new job if you;

- are aged 16-24
- have been out of work and getting a qualifying benefit for 6 months

You can apply up to 3 months after the date you got offered the job.

If you are a care-leaver you can apply up to the age of 25 and only have to be getting a qualifying benefit on the day you were offered the job.

Young Carer Grant

more than

£380

A little something for those who give a lot.



Social
Security
Scotland

mygov.scot/youngcarer

Young Carer Grant

Social Security Scotland's Young Carer Grant is £383.75 for people aged 16, 17 or 18 who care for someone, on average, for 16 hours per week.

The Young Carer Grant can be applied for every year and spent any on anything to support your lifestyle – a little something for those who give a lot.

For more information visit <https://www.mygov.scot/> or call Social Security Scotland free on **0800 182 2222**. Alternatively, speak to your Housing Officer and arrange an advice appointment.

Case Studies

WWHC support projects delivered through Whitlawburn Community Resource Centre (WCRC). The centre offer a range of services and activities to support people in the local community. Read about all of their hard work below.

School Uniform Support - Yumi

Yumi is a widow and struggles on a daily basis with her mental health. She has a young family and she explained how grateful she is that we have the Back-to-School giveaway available all year round. Yumi has used the service frequently as she is finding the cost of school uniforms to be expensive. She is currently experiencing issues with her Universal Credit so is very grateful for any help we can provide for her two daughters.

Arts and Crafts - Leanne

Leanne was so grateful that we held arts and crafts activities throughout the Easter holidays. She explained she was finding activities for her young children expensive. She couldn't believe we were running the two sessions free of charge. Leanne was pleased that the activities were local, and that a lunch of soup and toasties was also provided. Her children had lots of fun and were happy with the crafts they created. They also enjoyed their treats and said they are looking forward to coming back during the summer. Leanne kindly made a donation to the centre to allow them to continue to provide enjoyable activities for everyone – thank you Leanne!

Winter Warmer Land Event - Margaret

Margaret felt a huge benefit from coming along to the Winter Warmer Land event back in January 2024. She received help from our Energy Advisors, got herself a lovely winter coat and fleece and then enjoyed a bowl of soup and slice of cake in the Warm Welcome Hub. Margaret could not believe it was all free. She enjoyed the atmosphere and talking to others from the community. She asked if there would be another one and when it had been suggested, a health and well-being event Margaret said she was looking forward to it already. Margaret did indeed come along to the next event.

“Spring Forward” Health and Well-being Event

Les

Les, a member of the local community, had seen the event advertised and was keen to find out more. Even though he wasn't interested in the well-being treatments, Les enjoyed visiting the information stalls and finding out more about the support available for health, well-being and the cost-of-living. He then enjoyed his lunch at the Warm Welcome Hub and explained he had felt the benefit of his visit. He also thought it was a great event delivered to help and support the local community.

Rain

Rain first visited the centre with her friend when she was invited along to the “Spring Forward” event. She took part in the seated yoga and enjoyed a facial as well as acupressure treatment. Rain explained that she enjoyed the stalls then having lunch afterwards in the Warm Welcome Hub with her friend. She couldn't believe that the event was completely free. Rain is retired and is now a regular visitor to the Friday Coffee Mornings where she enjoys a hot drink, cakes and a chat with her friends in the community.

Friday Coffee Morning - Fiona

Fiona began to visit the Food Co-op on Wednesdays where she became friendly with staff who suggested that she should also attend the coffee morning, held on Fridays. Fiona now visits regularly and sometimes brings her neighbour along with her! Being a crafty person, she enjoys the Craft Group where she has even suggested new craft ideas that she has helped guide other people through. Fiona also joins in with the prize bingo. She enjoys the company as well as the lunches available as it gets her out of the house.

What's On at WCRC?

Little Rascals Toddler Group

The Little Rascals is a local baby and toddler group based in the centre. The group runs every Thursday 11.00am - 12.45pm. The group have children's toys and arts and crafts activities available, including play sessions with *SPELL Lanarkshire* and *Ally Bally*.

For more information, contact Claire on **0141 641 5005** or like and follow the group on Facebook @**littlerascalstoddlersgroup** for up-to-date activities and information.

Warm Welcome Hub

The Warm Welcome Hub is located in the café in the centre. The hub provides free tea, coffee and biscuits. There is also a selection of books available to relax and unwind and desk space and Wi-Fi available for those who Work from Home - All are welcome!

Opening Times
Monday, Wednesday and Friday:
9am – 5pm, Thursdays: 1pm – 5pm.

Friday Coffee Morning

Every Friday morning, from 11am – 1pm running from our warm hub within the cafe space. Each week different activities are held including bingo, arts and crafts, plus *The Compassionate Cafe* with *Kilbryde Hospice*. Free tea, coffee and biscuits including a small lunch of soup or toasties are available. All welcome!

Whitlawburn Food Co-op

Wednesday
10am – 1pm

A small community food co-op that runs from the café space within the centre, providing quality service and food at a low cost. Volunteers continue to work with *Fairshare*, who deliver fresh and frozen food once a week. The Food Co-op will also take any of your extra supermarket bags to reuse in the community.

To Volunteer, contact Claire on **0141 641 5005** or private message: WCRC's Facebook: @**WCRCOfficial**

Food Co-op's Facebook:
@**WhitlawburnFoodCoop**

Energy Advisors

Two of the centre's staff members, Fiona and Claire, are fully qualified energy advisors. Fiona is available at the Food Co-op on Wednesdays 10am – 11am and at the Friday coffee morning from 11am – 1pm. Come along if you need help with understanding your energy bills or tips on how to reduce your energy costs. No appointment required.

Only £3 per bag for tinned goods and fresh produce.

Back to School Uniform Giveaway

Throughout the year the centre continues to run their Back to School Giveaway. Their current focus is on winter coats as well as school uniform items. See below for a list of stocked items for local primary schools. Also available is water bottles, lunch boxes and some stationery.

Most items are available for:

St. Anthony's PS
Loch Primary

A limited selection is available for:

Cathkin Primary
Burnside Primary
West Coats Primary
Spittal Primary
St. Mark's PS
St. Charles PS
St. Columbkille's PS
Cairns Primary
St. Bride's PS
Park View Primary
Carntyne Primary

Some High School uniforms are available and centre staff work closely with the CST Parent Partnership to cover most of the local high schools. We also work with *Rain or Shine South Lanarkshire* and *R:evolve Recycle*.

Interested in Starting Your Own Group?

Contact the centre to discuss how they can help:
Tel: 0141 641 5005
Email: reception@whitlawburncrc.org.uk



Facebook: Keep up to date with other activities and information in the local area @**WCRCOfficial**

WCRC Timetable



MONDAY

10am – 11.30am

Yoga with Margaret
0141 641 5005

11.30am - 1pm

Whitlawburn Book Club (monthly)
Contact Fiona 0141 641 5005

5pm- 6pm

U.T.D. Sports under 5's Football -
Contact Chris 07738 305 195

5.30pm-7.30pm

A.J. Dance
Contact Jennifer 07584 483 861

6.30pm - 7.30pm

METAFIT with Joanna
0141 641 5005

6.30pm - 7.30pm

Coach Fulton Fitness Class with Luke - 0141 641 5005

TUESDAY

9am - 2pm

Moo Music Toddlers Class
Contact Samantha 07464 934 396

5.30pm - 7pm

A.J. Dance
Contact Jennifer 07584 483 861

5.30pm - 7.30pm

REACH Lanarkshire Autism (fortnightly) - 0141 641 0068

6-8pm

Cambuslang & Rutherglen Foodbank
07745 038 795

WEDNESDAY

9.30am – 11.30am

Adult Wellbeing for Parents & Carers (Term Time) - Contact Karen Quinn 0141 641 6530

10am - 2.45pm

Wild & Free Baby Group - Contact Nicole 07413 558 097

10am - 11am

Energy Advice @ the Food Co-op
Contact Fiona 0141 641 5005

10am - 1pm

Food Co-op
Contact Claire 0141 641 5005

10am - 2pm

Whitlawburn Digital Inclusion Hub Drop-in
Contact Fiona 0141 641 5005

5pm - 6pm

REACH Lanarkshire Autism
0141 641 0068

6.30pm - 7.30pm

METAFIT with Joanna
0141 641 5005

THURSDAY

10am - 3pm

Cambuslang & Rutherglen C.A.B. (by appointment only)
0141 646 3191

11am - 12.45pm

Little Rascals Baby & Toddler Group
Contact Claire 0141 641 5005

5pm - 7pm

Studio One Dramatic Arts
Contact Samantha 07999 006 831

5.30pm-7.30pm

A.J. Dance
Contact Jennifer 07584 483 861

7pm - 8pm

United Karate Class
Contact 07807 172 843

FRIDAY

10am - 3pm

Cambuslang & Rutherglen C.A.B. (by appointment only)
0141 646 3191

11am - 1pm

Energy Advice @ the Coffee Morning
Contact Fiona 0141 641 5005

11am - 1pm

Whitlawburn Digital Inclusion Hub Drop-in
Contact Fiona 0141 641 5005

11am - 1pm

Coffee Morning @ the Warm Welcome Hub - Contact Claire or Elizabeth on 0141 641 5005 (Check out our monthly Upcoming Events poster for the latest activities)

12 noon - 2pm

Richmond Fellowship
0141 643 9749

2.30pm – 7pm

Duke Of Edinburgh
Contact Cheryl 07740 984 125

5.30pm – 7.30pm

A.J. Dance
Contact Jennifer 07584 483 861

SUNDAY

10am - 2pm

Church Group
Contact Pam English 07578 715 428 / Whitlawburnccf@gmail.com / Facebook Page - Whitlawburn Community Christian Fellowship

West Whitlawburn Housing Co-operative, Belmont House,
57 Belmont Road, Whitlawburn, G72 8PG. Tel: 0141 641 8628
Email: enquiries@wwhc.org.uk Web: www.wwhc.org.uk

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